



Shrewsbury School

COMPLAINTS PROCEDURE

In accordance with The Education (Independent School Standards) Regulations 2003, the School is required to publish the number of complaints registered under the formal complaints procedure during the preceding school year.

In the academic year 2010/11, no complaints were registered under the formal complaints procedure.

In the academic year 2009/10, no complaints were registered under the formal complaints procedure.

In the academic year 2008/9, one complaint was registered under the formal complaints procedure.

May 2012