



Shrewsbury School Coach Routes

Booking Coaches

- Coach route details are shared with parents at the start of the academic year and are permanently on display in Houses, the school website and intranet (Firefly).
- Coach Bookings for the term ahead are available at the start of the holiday preceding. The **Parent Portal** is the preferred booking route. Guardians booking on behalf of parents who cannot access the parent portal should use this link <https://intranet.shrewsbury.org.uk/coach-bookings>.
- The online booking deadline is five working days before travel for all non-London routes (usually Monday). Online bookings for Route L / Heathrow service close 14 days prior to the outbound leg.
- Changes after the online booking deadline has passed for all routes **except** Route L/ Heathrow should be made by email to transport@shrewsbury.org.uk. For changes within 14 days of travel on Route L / Heathrow, please email bookings@gtmatrix.net.
- Coaches are billed at 39p/mile. Cancellations less than 48 hours from date of travel and any 'no shows' may be charged.

Coach Travel Days

- For journeys from Shrewsbury - should a pupil with a booked journey not arrive at the departure point in time, the HsM of that pupil will be contacted in the first instance. If a pupil misses the coach, parents/guardians will be contacted, and alternative emergency arrangements made.
- If you have booked the coach to return your son/daughter to Shrewsbury but decide during the weekend/holiday period not to use the service, please inform both your child's HsM and transport@shrewsbury.org.uk of the alternative travel arrangements you have made. This will avoid a likely charge and an unnecessary delay to the service.
- On return routes to Shrewsbury, please ensure that your son/daughter is at their pick-up location in good time. Coaches will adhere strictly to the timetable and the pick-up points published. If a pupil misses the coach the relevant HsM and transport@shrewsbury.org.uk should be promptly informed by the parent/guardian.
- Pupils travelling on the Heathrow bus will be met in Terminal 3, and assisted onto the coach by school approved chaperones. A school-appointed airport guardian is available all day at Heathrow Terminal 3 on travel days. Please see following details regarding Heathrow travel from our partners, GT Matrix.
- On all other return routes, parents and guardians take full responsibility for the duty of care transfer to the driver. Pupils waiting for the coach service should be placed onto the coach by parent/guardian and not left to wait alone for the service to arrive.

Coach Timetable 2020-2021 – All Routes

| | | Coach Weekends | Half-Term / Exeats | Return to Shrewsbury |
|----------------|---|----------------|--------------------|----------------------|
| Coach B | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Newcastle (Golf Club) | 2:45 PM | 10:15 AM | 7:45 PM |
| | Congleton (Tesco Express) | 3:05 PM | 10:35 AM | 7:25 PM |
| | Alderley Edge (Est, Est, Est) | 3:25 PM | 10:55 AM | 7:05 PM |
| | Wilmslow (Premier Inn) | 3:35 PM | 11:05 AM | 6:55 PM |
| | Bowdon (Assembly Rooms) | 4:00 PM | 11:30 AM | 6:30 PM |
| Coach C | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Corley Services | 3:00 PM | 10:30 AM | 7:30 PM |
| | Kettering A14 BP Services (Outbound/east NN15 IRW; Inbound/west NN14 IRW) | 3:50 PM | 11:20 AM | 6:40 PM |
| | A1 A14 Junction (BP Garage) | 4:20 PM | 11:50 AM | 6:10 PM |
| | Cambridge Services (Boxworth) | 4:40 PM | 12:10 PM | 5:50 PM |
| | Ipswich Copdock Services | 5:50 PM | 1:20 PM | 4:40 PM |
| Coach D | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Shenstone, S Lichfield McDonalds W514 0QP | 2:50 PM | 10:20 AM | 7:40 PM |
| | Barton-u-Needwood A38 Travelodge (Outbound/north DE13 8EG; Inbound/south DE12 8ED) | 3:05 PM | 10:35 AM | 7:25 PM |
| | Derby (McDonalds - Markeaton Roundabout) | 3:20 PM | 10:50 AM | 7:10 PM |
| | M1 J25 (Holiday Inn) | 3:40 PM | 11:10 AM | 6:50 PM |
| | Doncaster North Services (Junction M18/M180) | 4:40 PM | 12:10 PM | 5:50 PM |
| | | | | |
| Coach E | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Chester (Sainsbury's) | 2:45 PM | 10:15 AM | 7:45 PM |
| | Ellesmere Port (Sainsbury's) | 3:00 PM | 10:30 AM | 7:30 PM |
| | Liverpool (Mercury Court) | 3:30 PM | 11:00 AM | 7:00 PM |
| Coach G | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Kidderminster (Esso Garage) | 3:00 PM | 10:30 AM | 7:30 PM |
| | Ombersley (Bus stop on A4133 (School Bank) on outward, The King's Arms on return) | 3:15 PM | 10:45 AM | 7:15 PM |
| | M5 J9 (Ashchurch Business Centre GL20 8NA) | 3:45 PM | 11:15 AM | 6:45 PM |
| | M5 J11A-12, Gloucester Services | 4:00 PM | 11:30 AM | 6:30 PM |
| | Gordano Services | 4:45 PM | 12:15 PM | 5:45 PM |
| | Taunton Deane Services | 5:45 PM | 1:15 PM | 4:45 PM |
| | | | | |

| | | Coach Weekends | Half-Term / Exeats | Return to Shrewsbury |
|----------------|-----------------------------|-----------------------|---------------------------|-----------------------------|
| Coach H | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Craven Arms Hotel | 2:25 PM | 9:55 AM | 8:05 PM |
| | Ludlow (Post Office) | 2:40 PM | 10:10 AM | 7:50 PM |
| | Salwey Arms | 2:55 PM | 10:25 AM | 7:35 PM |
| | Leominster (Co-op Car Park) | 3:05 PM | 10:35 AM | 7:25 PM |
| | Hereford (Sports Centre) | 3:30 PM | 11:00 AM | 7:00 PM |

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|----------------|---|----------------|----------------|----------------|
| Coach K | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Whitchurch | 2:20 PM | 9:50 AM | 8:10 PM |
| | Charnock Richard | 3:30 PM | 11:00 AM | 7:00 PM |
| | M6 J31 (Tickled Trout Services) | 3:45 PM | 11:15 AM | 6:45 PM |
| | Lancaster Services | 4:30 PM | 12:00 PM | 6:00 PM |
| | M6 J36, Kendal (Parking area behind Crooklands Garage on A65) | 5:00 PM | 12:30 PM | 5:30 PM |
| | M6 J38, Tebay Services | 5:20 PM | 12:50 PM | 5:10 PM |
| | M6 J42, Carlisle (BP Garage) | 6:00 PM | 1:30 PM | 4:30 PM |

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|----------------|-------------------------|----------------|-----------------|----------------|
| Coach Y | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | M56 J9 McDonalds | 3:00 PM | 10:30 AM | 7:30 PM |
| | Birch Services | 3:30 PM | 11:00 AM | 7:00 PM |
| | Hartshead Moor Services | 3:50 PM | 11:20 AM | 6:40 PM |
| | Wetherby Services | 4:45 PM | 12:15 PM | 5:45 PM |

| Heathrow Services | | Coach Weekends | Half-Term / Exeats | Return to Shrewsbury |
|--------------------------|---|-----------------------|---------------------------|-----------------------------|
| Coach L | Shrewsbury | 1:45 PM | 9:15 AM | 8:45 PM |
| | Warwick Services | 3:30 PM | 11:00 AM | 7:00 PM |
| | Cherwell Valley Services | 4:15 PM | 11:45 AM | 6:15 PM |
| | High Wycombe (M40 J4 – Wycombe Sports Centre) | 4:45 PM | 12:15 PM | 5:45 PM |
| | Heathrow T3 (Bus stops at Terminal 3, see Heathrow Information below) | 5:35 PM | 1:05 PM | 5:00 PM |

Route L and Direct Heathrow Services to and from Shrewsbury School

Coach Route L serves Heathrow on all travel days. (See timetable above.)

Direct services are available as per timetable below (beginning and ends of terms and half terms).

The 11:00am direct bus to London Heathrow has an estimated journey time of 3½ - 4 hours.

Passengers must arrive at least 30 minutes before London departure time to register and board.

| MICHAELMAS 2020 | |
|--|---|
| Beginning of Term Sunday 6 th September | dep. Heathrow Terminal 3 9:00 am (Direct) dep. Heathrow Terminal 3 2:00 pm (Direct) |
| Half Term/ Exeat Saturday 17 th October 2020 Sunday 1 st November 2020 | dep. Shrewsbury 11.00 am (Direct to Terminal 3 and 5) dep. Heathrow Terminal 3 9:00 am (Direct to Shrewsbury) dep. Heathrow Terminal 3 5:00 pm (calling all stops on Route L) |
| End of Term Saturday 12 th December 2020 | dep. Shrewsbury 11:00 am (Direct to Terminal 3 and 5) |

| LENT 2021 | |
|--|---|
| Beginning of Term Wednesday 6 th January 2021 | dep. Heathrow Terminal 3 9:00 am (Direct) dep. Heathrow Terminal 3 5:00 pm (Direct) |
| Half Term/ Exeat Saturday 13 th February 2021 Sunday 21 st February 2021 | dep. Shrewsbury 11.00 am (Direct to Terminal 3 and 5) dep. Heathrow Terminal 3 9:00 am (Direct to Shrewsbury) dep. Heathrow Terminal 3 5:00 pm (calling all stops on Route L) |
| End of Term Saturday 27 th March 2021 | dep. Shrewsbury 11:00 am (Direct to Terminal 3 and 5) |

| SUMMER 2021 | |
|--|---|
| Beginning of Term Monday 14 th April 2021 | dep. Heathrow Terminal 3 9:00 am (Direct) dep. Heathrow Terminal 3 5:00 pm (Direct) |
| Half Term/ Exeat Saturday 29 th May 2021 Sunday 6 th June 2021 | dep. Shrewsbury 11.00 am (Direct to Terminal 3 and 5) dep. Heathrow T3 only 9:00 am (Direct to Shrewsbury) dep. Heathrow T3 only 5:00 pm (calling all stops on Route L) |
| End of Term Saturday 3 rd July 2021 | dep. Shrewsbury 1:00pm (Direct to Terminal 3 and 5) |

London Heathrow guidelines



Guidelines for those flying

On **inbound** flights, proceed to **Terminal 3**. For **outbound** flights, the coach will stop at both **Terminal 5** and **Terminal 3**.

Travel between Terminals 4 and 5 and Terminal 3 is free but you will need either a contactless credit/debit card, phone with Apple or Google Pay or a free ticket from a station attendant to operate the ticket barrier. From **Terminal 2** you can walk (10-15 mins lower ground walkway). If in doubt, ask a member of staff!

Guidelines for those travelling to or from central London

Travel to and from **central London** is either via the Heathrow Express direct to Paddington (fares are £25 or less if booked in advance <https://www.heathrowexpress.com/tickets-deals/prices-fares>) or via London Underground (£3.10 off-peak to zone 1). Trains/tube are accessed from the pedestrian subway between terminals 3 and 2. The Heathrow Central Bus Station is also accessed from here.

Guidelines for those travelling onward by car

There is a large, free drop-off area in front of Terminal 3; however it is not permitted to pick up from here. When picking up a student arriving by coach you should park in the short stay car park at the terminal and walk into the arrivals area.

Procedure when returning to Shrewsbury

See the map below for the location of the **Terminal 3 bus stop**. A member of the **Airport Guardians** team will be in or around the terminal to help you - call **+44 20 3355 2858** or send a direct Twitter message to **@AirportGuardian**. Our usual meeting point is near the black grand piano, opposite WH Smith, in the middle of the Arrivals area, or in the coach park waiting room. You can recognise us by our livery or the Airport Guardians laminated sign being held up.



Important Note Regarding Departure Time.

The coach has to wait off-site and will only be called into the coach park once all booked students have arrived. You **MUST** therefore **arrive 30 minutes early** to allow time for the coach to travel from the off-site coach part to the Terminal 3 coach park.

Failure to arrive 30 minutes before the scheduled departure time will delay the coach departure.

If you can't locate Airport Guardians, you must call +44 20 3355 2858, send a Twitter DM to @AirportGuardian or try calling the mobile numbers listed below. Coaches have the following mobile numbers:

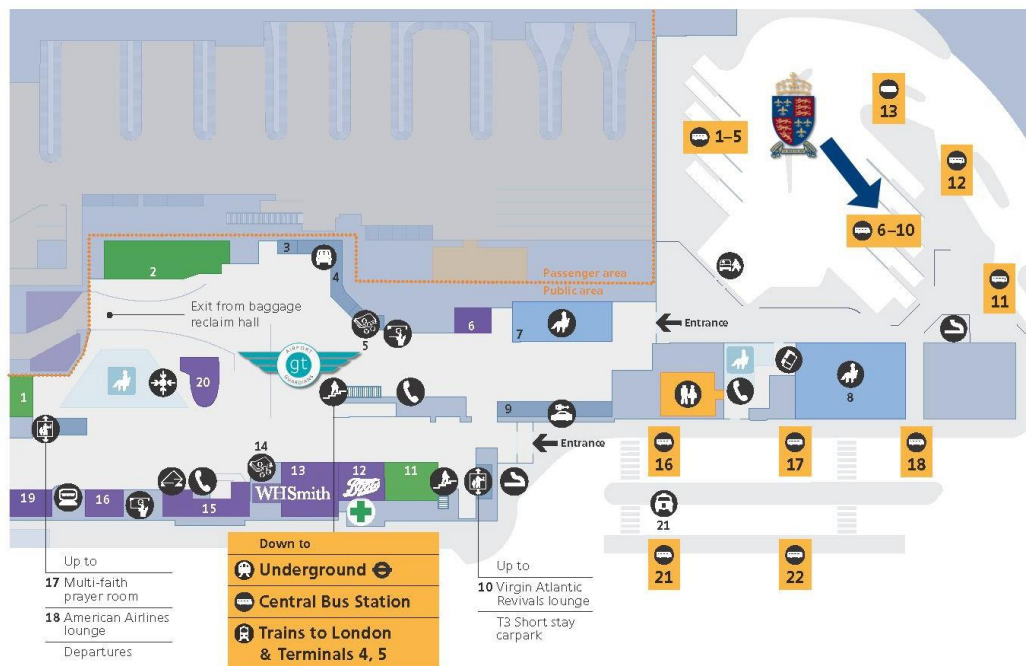
Coach 1: +44 7539 828819, Coach 2: +44 7539 828824, Coach 3: +44 7539 828826.

We will not leave you stranded if you follow these instructions and **keep in contact**.

Terminal 3

Arrivals (Onward travel)

Ground floor



Unaccompanied Minors (UM) or additional assistance

For departures, our UM chaperone will accompany minors or those booking additional assistance throughout the check-in process and, in the case of UM's, will wait with them until the flight is called before handing them over to the airline staff. This process usually takes two and a half hours.

On arrival our UM chaperone will accept hand-over from the airline and sign for the child before accompanying them from the arrivals hall to their waiting transport. This process usually takes around one hour. In the case of additional assistance requests, we will meet the student in arrivals and accompany them to Terminal 3 where they will join the other Shrewsbury students.

All GTMatrix chaperons are Enhanced DBS checked.

Unaccompanied Minor chaperone and additional assistance services at all major UK airports are charged at £35 per hour. For UM's the charge is £70 + VAT outbound and £35 + VAT inbound. Correspondence with airlines relating to UM service takes 10-15 minutes and is charged at an additional £15 + VAT.